



Peoples Natural Gas LLC serves 359,000 residential, commercial and industrial customers throughout sixteen counties in Western Pennsylvania and is part of PNG Companies, LLC, and a subsidiary of SteelRiver Infrastructure Fund North America LP.

Peoples' service territory ranges from as far north as Grove City, to the east as far as Johnstown and Altoona, to the south as far as Greene County and west to the border of Pennsylvania and Ohio.

Why Ascent Data

- Quick transition and startup
- SAS 70 Type II compliant
- Resilient power and UPS systems
- Security and resiliency

Background

The new Peoples was created in February of 2010 when SteelRiver Infrastructure Partners of San Francisco bought the gas distribution company from Dominion Resources. Upon separating from Dominion's IT infrastructure, Peoples carefully weighed their options to build a complete IT infrastructure of their own. They wanted as little downtime as possible during the transition and wanted to work with a local service provider.

Solution

Peoples selected Ascent Data as their colocation partner at least through the development period, until they have their headquarters built out. In addition to colocation, Ascent Data will provide key managed services to assist in the development, maintenance and support of Peoples' mission critical IT infrastructure.

Ascent Data worked closely with Peoples' IT group to provide a dedicated VM environment, data backup and storage, along with a variety of managed services. "Like many enterprises, Peoples is able to take advantage of the Ascent Data technical skills team to build a virtualized and private cloud infrastructure in a fraction of the time and at a competitive cost," said Joe Jones, SVP and Chief Operating Officer at Ascent Data.

"Ascent Data really made sense for us right now. The data center is secure and resilient, with the cooling, power and space that we require for a quick startup. The senior technical staff is there 24x7. In fact, when we moved our equipment into the facility they were helpful with everything from racking the servers to troubleshooting network problems, and none of them left until we did at 4:00 a.m. Everyone was very knowledgeable and a pleasure to work with," said Kevin Turkovich, Senior Manager of IT at Peoples Natural Gas.